

## Deposit Terms and Conditions for Booking Appointments

### 1. Booking Appointments

- **Eligibility:** You must be at least 18 years old to book an appointment. Minors must have appointments booked by a parent or guardian.
- **Accuracy:** Ensure all information provided during the booking process is accurate and up-to-date.
- **Confirmation:** Appointment bookings are subject to availability and will be confirmed via email or SMS.

### 2. Deposits, Pre-payments, Cancellations and Rescheduling

- **Deposits and pre-payments:** You may be required to pay a deposit towards the cost of your treatment at the time of booking. In the event of cancellation, we reserve the right to retain the cost of any treatment (including laboratory fees we have incurred) that has already been completed.
- **Cancellations and Rescheduling:** If you wish to cancel or reschedule an appointment you must give us not less than 24 hours' notice before the appointment time. If you fail to attend, cancel, or re-schedule an appointment by giving us less than 24 hours' notice then we may retain your deposit and/or apply the deposit to a re-booked appointment.

### 3. Payment

- **Methods:** Payments can be made online via credit card, debit card, or other accepted payment methods.
- **Refunds:** Refunds for cancellations will be processed according to our deposit policy.

### 4. Privacy and Data Protection

- **Data Collection:** We collect personal information necessary for booking and providing dental services.
- **Usage:** Your data will be used in accordance with our Privacy Policy, which complies with applicable data protection laws.

**5. Changes to Terms:** We reserve the right to modify these terms and conditions at any time. Changes will be effective immediately.

**6. Contact Information:** For any questions or concerns regarding these terms and conditions, please contact us.